

ELDER ABUSE HOTLINE  
(866) 800-1409 or  
TTY at (800) 544-5314



Starting in April of this year, Illinois has an Elder Abuse Hotline that is staffed 24 hours a day by trained state caseworkers. The hotline is available for both senior citizens who are being abused or exploited and for anyone who suspects that an elderly person is being abused. The caseworker will contact the victim, and work with that person to determine what services are best to end the abuse (e.g. in-home care, adult day services, and housing, financial or legal services). The new hotline replaces the former HelpLine which was staffed by humans only during work hours, and after hours by an automated voicemail system.